



**Dynamic Offence
Management &
Enforcement**



DOME is a cloud-based ticket processing solution that enables the police and local authorities to process any type of offence generated by enforcement cameras, paper tickets or handheld electronic devices.

DOME can process offences from initial capture through to payment, driver education and court proceedings. DOME stores all case evidence including photographs, videos and all correspondence in one easy-to-use system.



StarTraq's Dynamic Offence Management and Enforcement (DOME) back office software features the following:

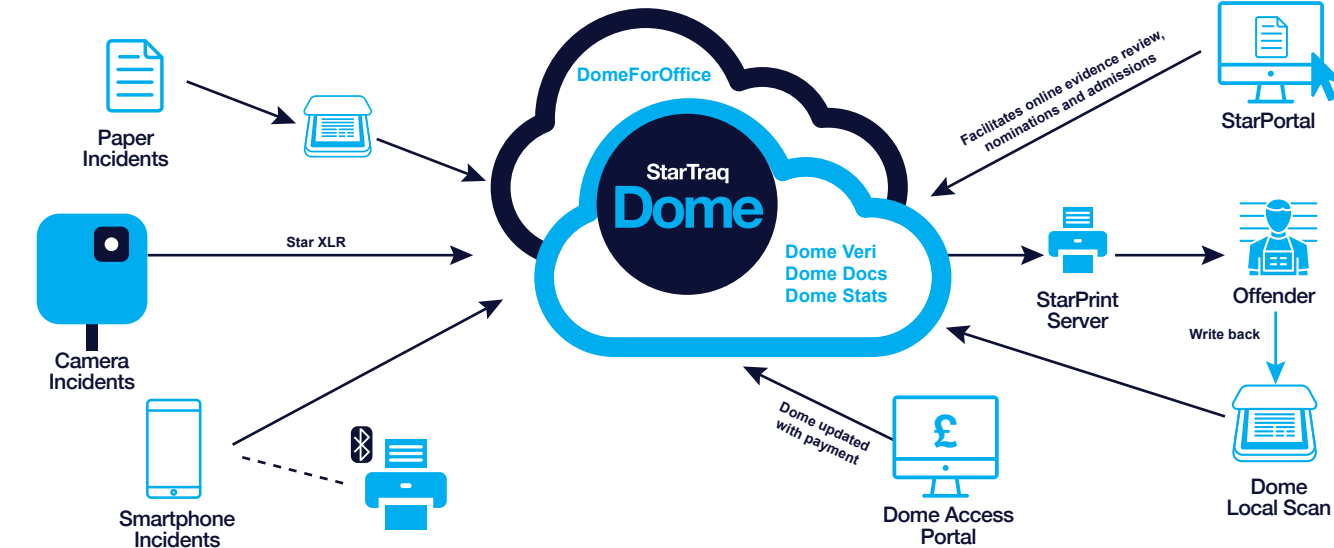
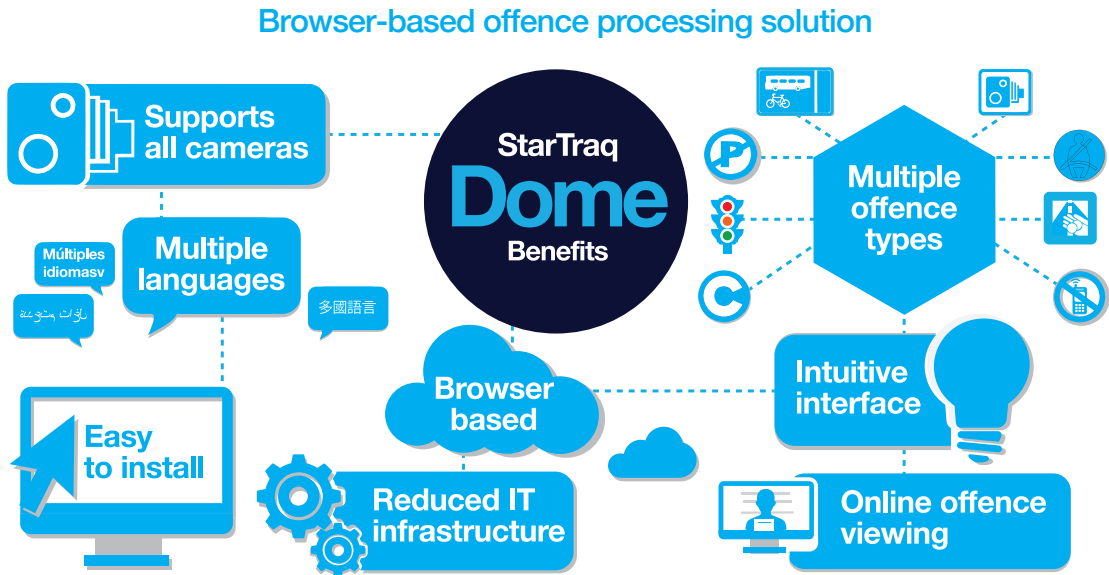
- **License Plate Recognition Software** – The DOME automatically loads offence data from the images generated by enforcement cameras into the database.
- **Verification and Adjudication** – The DOME features a range of tools to help staff quickly and accurately verify an offence.
- **Document Management** – The DOME has a comprehensive document management solution (DMS).
- **Batch Printing** – Our batch printing module manages the printing and archiving of all notices and reminders. Users can also have multiple notice templates in use within one solution.
- **Integration with Microsoft Office** – DomeForOffice is a set of plugins for Microsoft Word and Microsoft Outlook.
- **Management Reports** – The DOME features comprehensive reporting and management tools.
- **Court File Production** – Generate court files at the click of a button.
- **Automated Customisable Workflow** – The DOME features a graphical workflow engine that drives business processes from start to finish.
- **Optical Character Recognition** – The DOME's Optical Character Recognition (OCR) engine ensures that data from all incoming documents and responses are read accurately.
- **Black / White List Functionality** – DOME supports the import, management and use of black and white lists.

StarTraq's Dynamic Offence Management and Enforcement (DOME) back office software is a fully cloud-based ticket processing solution that enables the police and local authorities to process any type of offence generated by enforcement cameras, paper tickets or handheld electronic devices.

Documents are stored digitally, and the system can track and report on the progress of a ticket from initial capture through to payment, point allocation, driver education and court if necessary. The DOME can be delivered online which reduces the internal IT resources required for deployment. Predominantly the DOME is used for speed enforcement but as a comprehensive software solution it can be adapted to process any offence type e.g. red light running, bus lane infringements, distracted driving and illegal mobile phone use etc. In the traffic enforcement arena, DOME is used to provide a single back office solution for the processing of all road traffic violations.

Some of the features include:

- Import offences from a range of different media
- Verify offence details
- Interface with a jurisdiction's vehicle registration database
- Use workspaces, roles and tasks to allocate work
- Manage staff workload through an inbox
- Automate the workflow using a graphical interface
- Output to view, print or refer to 3rd party
- Provide management information, statistics and a full audit trail



Our work in London....

The London Metropolitan Police Service have increased the number of speed and red-light offences processed by 147% with only a 76% increase in staff using StarTraq DOME.

The processing efficiencies achieved through the implementation of the DOME has been an important element to allow the MPS Traffic Prosecutions team to increase the number of offences being processed by 147%, from 189,000 in 2019-20 to 467,000 in 2021-22. The MPS have increased staffing resources during this period by 76%. However, based on historical staffing capacity ratios this increase in staff would only have enabled the MPS to process 332,000 offences per annum rather than 467,000.



“The efficiencies delivered through implementing the StarTraq system has enabled the MPS to nearly triple the number of offences we are processing with the aim of reducing speeding and the harm it causes.

Without the StarTraq system, to process the same volume of offences, we would have needed to recruit nearly 24 additional members of staff.

Pauline Pateman-West
Head of Traffic Prosecution Services
Metropolitan Police Service (MPS)

