



**Digital Permits &  
Licensing Solution**  
Software as a Service

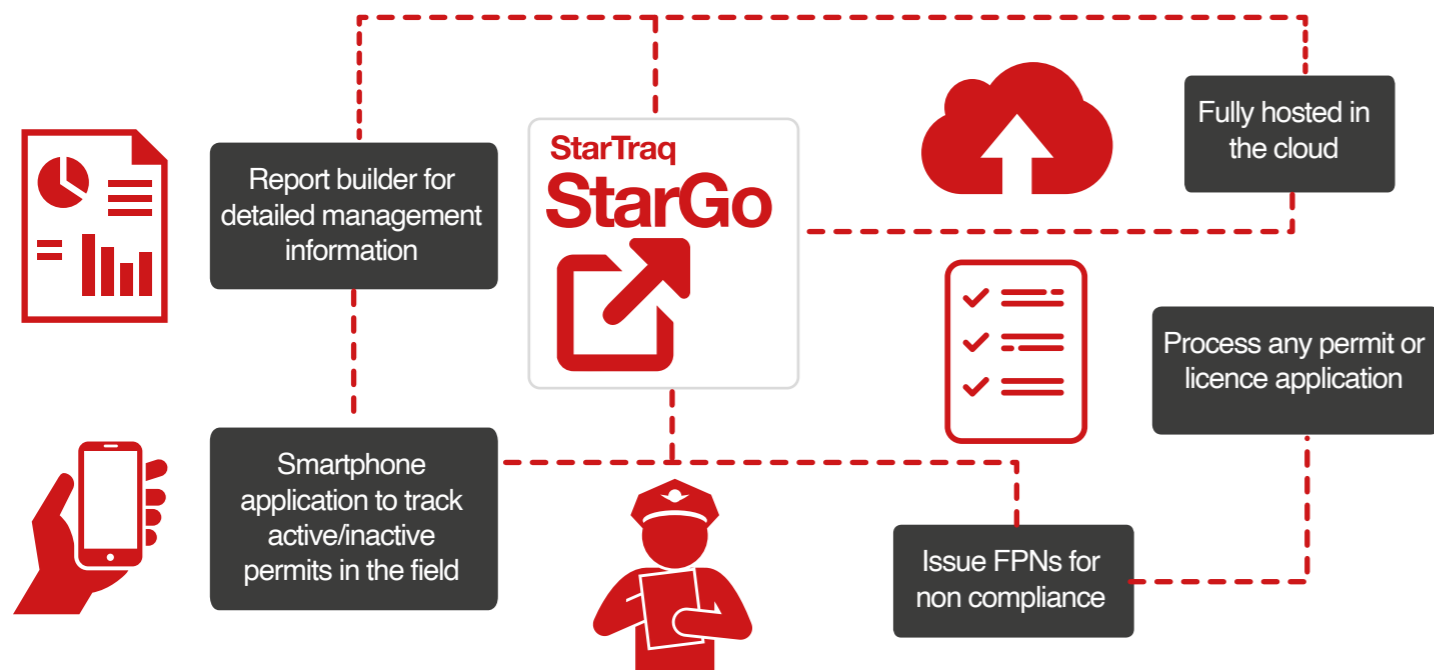


StarGo is the complete end-to-end software solution for managing highways licences and permits. The system can be fully hosted so that local government can optimise the application, approval, issuing and enforcement of any permit, licence or service.

StarGo can be utilised to apply for any type of licence or permit. For example: street cafés, a-boards, skips, scaffolding, hoarding, temporary traffic regulation orders, section 50's, cranes, bus stop suspensions and many more.



### The complete end-to-end software solution for managing highways licences and permits



The StarGo customer portal allows members of the public and business owners to create an account and manage multiple licence and permit applications and renewals. Users can track an applications progress, upload supporting documentation, such as insurance documents or traffic management plans and make secure online payments. The portal can be accessed via a smart device such as a phone, tablet or a computer.

The StarGo back office system gives users access to all account and application information. Users can review applications and supporting documents, correspond with applicants or internal teams via the in-built email tool and make an informed decision about whether to approve or reject an application. The back office system also features a comprehensive reporting suite and will be integrated with your existing payment systems. If desired, licence or permit information can be exported into the DfT Street Manager system via API.



The StarGo smartphone application gives Highways Inspectors access to live permit information via an easy to use Google Maps interface. Active and inactive licences and permits are clearly displayed allowing Inspectors to clearly identify businesses operating without a licence or not complying with the terms of a licence. Should they require, FPNs can also be issued via the interface and managed through the StarTraq software.

### Features of StarGo

#### For Applicants

- Online account creation to apply, renew and pay for permits, licences or council services
- Ability to store supporting documents against an account
- Track status of applications
- Apply via a smartphone or web browser

#### For Back Office Users

- Review all account and licence information
- Authorise permits and licences with the click of a button
- Customisable report templates
- Integrated e-mail tool to correspond with customers or internal council teams

#### For Enforcers

- Track active/inactive permits whilst in the field
- Targeted enforcement using Google Maps
- Issue FPNs for breaches
- Print FPNs to Bluetooth printers

### Benefits of StarGo

- One solution for issuing permits and permit enforcement
- Minimal setup time
- Cloud based – access the system from anywhere
- Supports integration with DfT Street Manager via API
- Reduce staff processing costs as no re-keying of data required
- Flexibility to collect payments at time of application or following approval
- Full integration with existing payment and finance systems
- Automatically transfer data to the back office resulting in no lost records
- Reduce processing time
- Automated renewal reminders to increase compliance and revenue

