

# StarTraq Case Study

The London Metropolitan Police Service have increased the number of speeding and red-light offences processed by 147% using StarTraq’s back-office solution.



StarTraq's back-office software helps to deliver a 147% increase in volumes processed with only a 76% increase in staff.

The Metropolitan Police Service (MPS), working in partnership with Transport for London (TfL) and the London Boroughs face the challenge of reducing more than 3,000 deaths or serious injuries each year on London’s streets, meeting the objectives of London’s ‘Vision Zero’ plan. Vision Zero is at the forefront of the Mayor of London’s transport Strategy, it’s aim is to eliminate all deaths and serious injuries from London’s transport network by 2041.

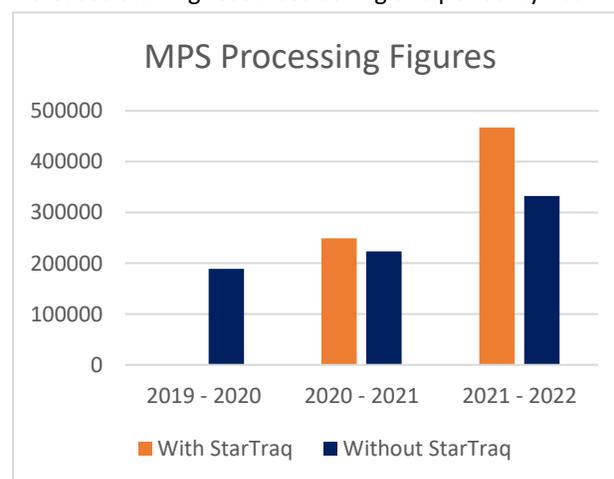
***“The efficiencies delivered through implementing the StarTraq system has enabled the MPS to nearly triple the number of offences we are processing with the aim of reducing speeding and the harm it causes. Without the StarTraq system, to process the same volume of offences we would have needed to recruit nearly 24 additional members of staff.”***

Pauline Pateman-West  
Head of Traffic Prosecution Services  
Metropolitan Police Service (MPS)

London’s safety camera network, funded and managed by TfL, is a vital part of the partnership’s efforts to reduce road danger. TfL funds the MPS to enforce safety camera offences. Together, they are working to ensure that London’s safety cameras provide an effective deterrent to speeding and red-light offences, improving the safety of all road users. To deliver this the MPS needed to modernise their back-office processes from a manual paper-based system to a completely digital solution that provided scope for greater automation and efficiency. MPS and TfL turned to technology company StarTraq to provide its comprehensive back-office software solution to manage the entire offence lifecycle.

The processing efficiencies achieved through the implementation of the DOME has been an important element to allow the MPS Traffic Prosecutions team to increase the number of offences being processed by 147% from 189,000 in 2019-20 to 467,000 in 2021-22. The MPS have increased staffing resources during this period by 76%. However, based on historical staffing capacity ratios this increase in staff would only have enabled the MPS to process 332,000 offences per annum rather than 467,000.

TfL has been working with the MPS for several years to increase its capacity to tackle speeding and the harm it causes on London’s roads. MPS data shows that over half of road fatalities have speed as a contributory factor. TfL has made a significant investment in the MPS’s Safety Camera Unit to increase its capacity to take action against speeding drivers and provide a more effective deterrent. The StarTraq software has been an important part of this.



For more information, please contact StarTraq at [sales@startraq.com](mailto:sales@startraq.com).