



Online Review,  
Admissions &  
Nominations  
Portal



StarPortal is a web portal that allows recipients of a Notice of Intended Prosecution (NIP) to view their evidence online. Optionally, they can submit an online admission or nominate the driver of a vehicle instead of returning the S172 paper form.

StarPortal can be deployed as either a stand-alone product, interfacing with PentIP, or as part of StarTraq's DOME back-office solution.

## Reduce manual processes for admissions and nominations

### Online Admissions

Drivers can make admissions online using StarPortal's step-by-step process. Identification will be confirmed by asking the driver to enter their driving licence details. This process is much less time consuming than completing a paper form for both the general public and ticket office staff. Admission information is sent directly to the back office to continue the enforcement process.

### Online Nominations

Members of the public can nominate another driver using StarPortal's online nomination functionality. Nomination information is processed and sent to StarTraq's DOME back office. A new Notice of Intended Prosecution can then be sent out to the nominated driver. Online nominations can also be made by hire companies, drivers who weren't the registered keeper at the time of the incident or if the vehicle has been sold recently.



## Key features of StarPortal

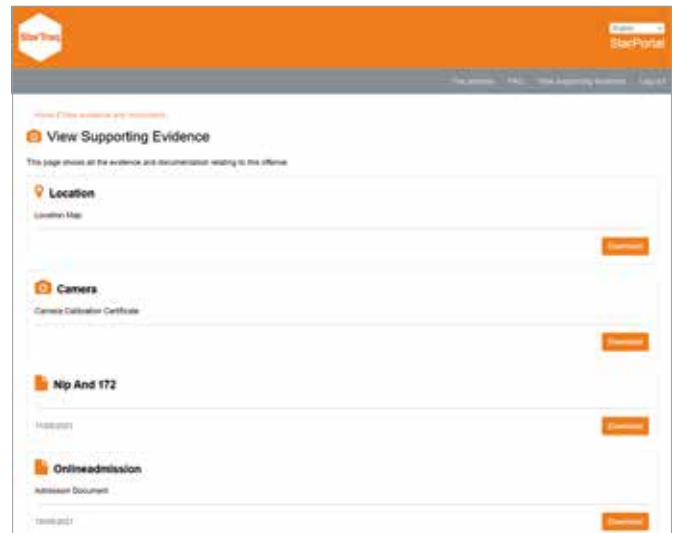
- Access to **photographic evidence** of an offence
- Ability to **nominate** another driver online
- Register an **online admission** without the need to complete a S172 form
- Access to all associated **supporting documentation** for an offence such as: Notice of Intended Prosecution (NIP), camera calibration certificates and location maps
- View **supporting video** of an offence
- Links to **local or national road safety groups** to help promote road safety and education
- Can be installed **locally or hosted by StarTraq**
- Access to a **customisable FAQ section** to provide information to the public without the need to call or contact the police force
- Interfaces fully with PentIP

StarPortal gives the public an easy way to access and review their traffic offence evidence\*. An offender can nominate another driver or make an admission via the portal, view related photographic evidence, inspect any related documents and see links to road safety support sites.



## Online Evidence Review

Drivers can access all supporting evidence associated with their offence. This includes any images captured from the traffic enforcement camera, copies of notices and other supporting documents such as camera calibration certificates. StarTraq DOME also allows certain images to be locked from online review.

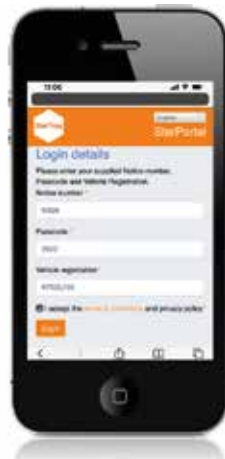


## Reporting

StarPortal features a powerful reporting platform that is accessible via the StarTraq DOME. Full usage statistics are available to create reports, including the number of logins, the number of nominations and/or admissions received online and the breakdown of the type of device and browser that are being used to access the portal.

## Compatible with mobile devices

StarPortal is a browser-based application, this means that it will work on any computer or smart device with an inbuilt web browser.



### How StarPortal works with PentiP.

StarPortal accesses the passcode, generated by PentiP, which allows the current alleged offender to log in to the system. Once a nomination or admission has been received, StarPortal will create a Notice of Intended Prosecution (NIP) response file that can be imported back into PentiP.

\*Requires StarTraq's DomeVeri or integration with existing adjudication system.

## StarPortal Features & Benefits

Benefit / Feature	Description
<b>Increased efficiency</b>	StarPortal will significantly reduce telephone enquiries, requests for evidence and requests for duplicate documents.
<b>Online nominations</b>	Nominate a new driver via the portal and get instant confirmation of nomination.
<b>Online admissions</b>	Drivers can make an admission online instead of returning a S172 paper form.
<b>Bespoke user interface</b>	The user interface can be changed to reflect the image and logo of the police force or local authority utilising StarPortal.
<b>Secure public access</b>	Supports configurable authentication giving users the choice of how a member of the public would access the portal.
<b>Configure the evidence available for review</b>	Decide on the type of evidence that is available for viewing online e.g. image(s), video(s) and supporting documentation including: camera calibration certificate, location map, and correspondence.
<b>Customisable FAQ</b>	Tailor the FAQ section of the website to reflect the questions that are most asked in your jurisdiction.
<b>Extensive audit trails</b>	The 'login audit' shows how many times a user has attempted to login, and it records their IP address and browser address. (The restriction on the number of login attempts is configurable).
<b>Hosting options</b>	The system can be hosted on internal IT infrastructure or securely hosted off site by StarTraq.
<b>Road safety messages</b>	Drivers who are viewing their evidence online can be exposed to other targeted road safety messages e.g. seatbelt wearing and driving whilst using a mobile phone.

### Key Benefits

- Easy for the public to nominate or admit online
- Instant confirmation for the public that the nomination or admission has been received
- Sorting, opening and scanning of mail not required in the back office
- Data entry not required in the back office
- It's greener
- Provides strong evidence a NIP has been received
- Issue NIP to the nominated driver automatically or by review
- Easy to detect multiple nominations
- It's a standalone module that can be used without the StarTraq back office
- Hire / lease companies can upload documents
- Cuts down on calls/enquires to back office staff