StarTraq Dome

Environmental Enforcement
Software as a Service

StarTraq

Dome is the complete 'Software as a Service' solution for environmental enforcement. The back office system is fully cloud based so that local authorities and/or their private partners can quickly automate their environmental enforcement programme. From the initial issue of a Fixed Penalty Notice (FPN) through to appeals and debt recovery, Dome can manage the entire enforcement process.

Fully hosted

Quick online payment of an FPN

Key Features

- Issue FPNs for any environmental offence including littering, dog fouling and fly tipping

- Automate the processing of notices for 'duty of care' and 'failure to produce waste documents'

- Payments can be made by the offender almost immediately after the FPN has been issued

- Dramatically reduce the time it takes to generate court files with our CourtDockets and Microsoft Office plugins

- Upload FPNs from handheld electronic devices

- Batch printing software to issue initial FPNs, reminders and debt recovery letters

- Integration with Microsoft Word to create reusable pre-populated letter templates

- Full document management system to attach the evidence to individual records

- Manage appeals efficiently and fairly online

- Dashboards and drag-and-drop reporting for real time management information

- Immediate online payment provision for offenders

Key Benefits

- Fully hosted 'Software as a Service' architecture minimises setup time and IT deployment resources

- Reduces the number of staff required to manage the FPNs

- Use of workspaces to manage staff workload and reallocate work when staff are absent

- Monitor staff performance and fine-tune system to maximise back office efficiency

- Full audit trail for evidential purposes

- Quick retrieval and production of court files should the need arise

Payment Portals

PayPal

worldpay

Traqer is a mobile ticketing application that allows environmental enforcement officers to use the latest mobile handheld technology to capture, upload and print an FPN for any violation from any location. Built using the latest web-app technology, Traqer is the smart choice for issuing FPNs from a smartphone.
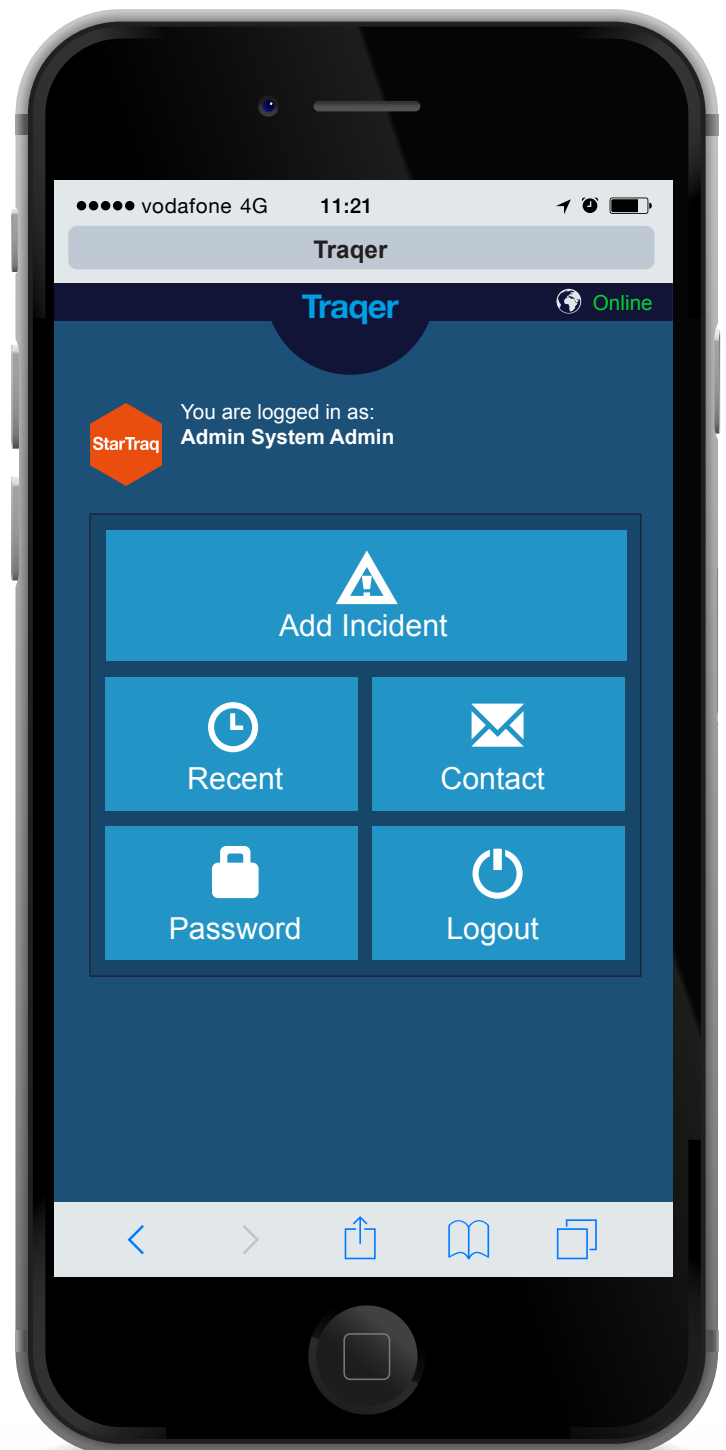
Built using the latest mobile technology

Key Features

- Integrates with StarTraq Dome
- Menu driven mobile ticketing app
- Issue an FPN for any environmental offence
- Geo tagging to pinpoint location of violation
- Postcode lookup for offender address verification
- Hardware independent
- Use in-built camera to gather evidence
- Bluetooth printing to portable printer
- Hosting options available

Key Benefits

- Eliminates errors and costs associated with manual ticketing
- Automatically transfers data to the back office resulting in no lost records
- Reduces processing time
- Reduces labour costs of processing paper tickets
- Allows officers to spend more time on patrol
- Minimal deployment costs

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Traqer

Traqer   🌐 Online

StarTraq

You are logged in as:
Admin System Admin

⚠
Add Incident

🕐
Recent

✉
Contact

🔒
Password

⏻
Logout

StarTraq Dome Features

Automation

- Reduces the amount of manual repetitive tasks
- Enables the processing of more violations with fewer staff
- Increased accuracy ensures that each violation is dealt with swiftly and fairly
- Overall costs are reduced leading to a quick return on investment

Flexible

- Customisable graphical workflow - the software can be configured to adapt to the client's business processes
- Workflow can be changed to meet new regulations and legislative requirements
- Workspaces, tasks, roles and permissions create a flexible environment to share workload between individuals and teams
- Custom fields can be created to store any information required
- Inbuilt customisable table allows the use of different languages including Roman, Arabic and Chinese scripts

Web-Based

- Client only needs a compatible web browser to use the Dome therefore no software needs to be installed on the local workstation
- Allows users to access the application from any computer with a broadband connection
- Very little IT support required for workstations
- Secure web viewing for offenders to view their violation online e.g. picture, date, location etc
- Built on latest .net platform so it is future proofed
- Work from anywhere to give flexibility to your staff to work from different offices or from home

Efficient

- More efficient than a paper based system. Data can be accessed from various locations and users
- Single solution for all enforcement processing
- It automatically allocates the work to individuals and teams
- Full document management capability to realise the paperless office
- Web based architecture means that the system runs quickly over a broadband connection
- Intuitive interface ensures fast processing of violations through image verification and automatic document printing
- Automated workflow facilitates rapid case resolution

Traqer Features

Automation

- StarTraq does not supply mobile hardware. The enforcement authority has complete freedom over the choice of hardware
- The application works using a mobile phone's web-browser, this means that multiple users can use different mobile devices
- Integrates with the Dome or existing back office system

Flexible

- Customizable interface that allows field names to be changed
- It can use a mobile device's GPS data to pinpoint an exact offence location and display it using Google Maps
- Different offence types can be processed e.g. littering, dog fouling, fly-tipping and 'duty of care' notices
- Inbuilt customisable table allows the use of different languages including Roman, Arabic and Chinese scripts

Web-based

- The operator only needs a compatible mobile web browser to use the application therefore a download from an app store is not required
- Violation data can be cached in the device's web browser, allowing the app to work without an internet connection to store data
- Allows users to access the application from any smart handset with a 3G/4G connection
- Very little IT support is required for roll out and support as users only need to be sent a link to install/update the app
- Ability to record statements and personal responses at the roadside. Can support the creation of custom response forms

Reporting (Dome & Traqer)

- *Inbuilt reporting tool allows for flexible reporting for the Dome and Traqer from a management perspective*
- *Reports are easy to create and customise on the fly, which enables users to locate the information they need*
- *Drag & Drop fields and complex filtering enables sophisticated reports*

Support (Dome & Traqer)

- *Dedicated team giving telephone and email support*
- *Call logging to ensure each case is dealt with in a timely fashion*
- *All cases responded to within 4hrs*
- *Listen to customer requests for future feature developments*
- *No need to support locally installed applications on mobile devices*