



**Parking
Enforcement
*Software as a Service***

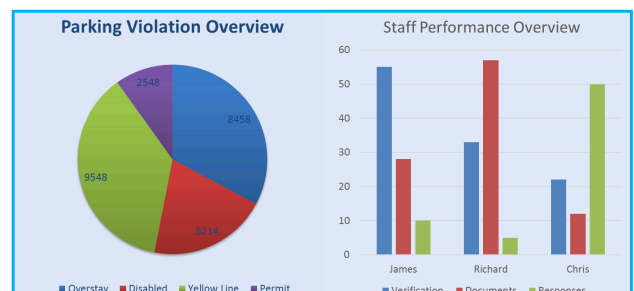
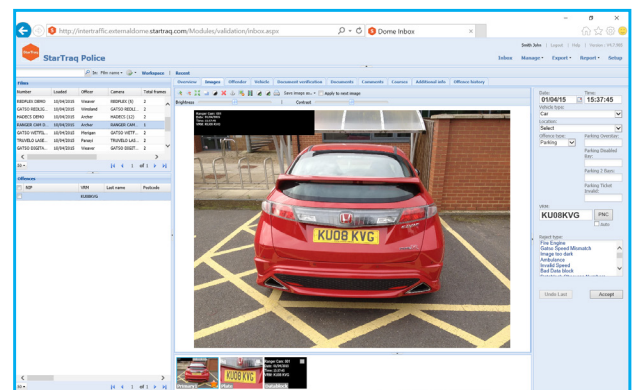


**Global experts in
offence processing
software**

StarTraq Dome is the complete end-to-end software solution for parking enforcement. The system is fully cloud based so that parking operators, local government and property developers can quickly manage their parking charges. From the initial issue of a PCN through to appeals and debt recovery, StarTraq Dome can manage the entire enforcement process.

Key Features

- Compliant with legislation
- Full case management
- Simple overview of case statuses
- DVLA integration
- Automated workflow and configurable timers
- Appeals management
- Debt recovery process
- White/blacklist management
- Web appeals and payments
- Integration to cashless payment providers
- Integration with IVR systems
- Report builder for detailed management information
- Outlook and Word plugins
- Automated case management and follow-up
- Web-based for quick and easy deployment
- Customisable PCN templates
- Manages on and off street requirements
- Integrated permit management



Key Benefits

- Minimal setup time and deployment costs
- Reduces staff processing costs
- Supports electronic interface to the DVLA to enable PCN's to be issued quickly
- Manage staff workloads
- Monitor and maximise staff performance
- Quick production of court files
- No re-keying of data



Traqer is a mobile ticketing application that allows enforcement officers to use the latest mobile handheld technology to capture, upload and print a ticket for any violation from any location. Built using the latest web-app technology, Traqer is the smart choice for mobile ticketing.

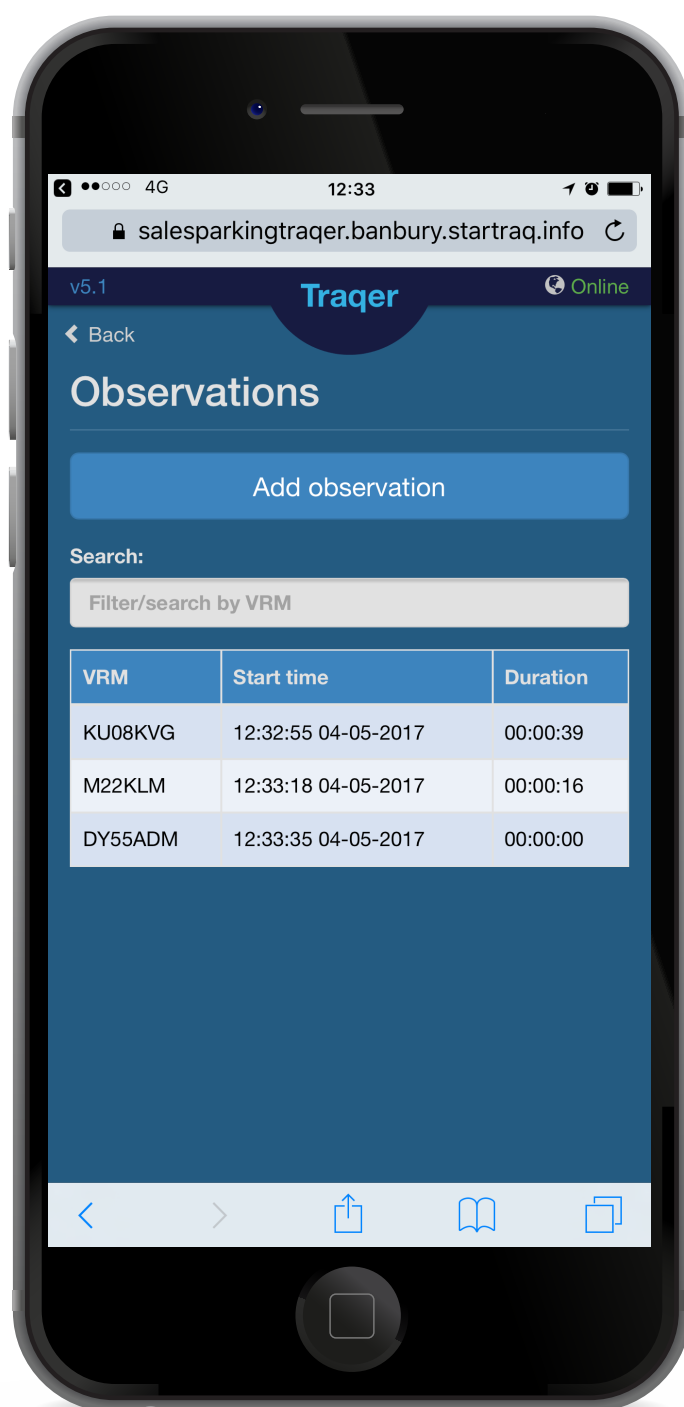
Built using the
latest mobile
technology

Key Features

- Integrates with StarTraq Dome
- Search whitelists whilst out in the field
- Observations can be recorded with automated alerts to Enforcement Officers
- Process any parking, highway or environmental violation
- Customisable location rules
- Geo tagging to pinpoint location of the violation
- Vehicle make, model and colour lookup
- Hardware independent
- Use in-built camera to gather evidence
- Bluetooth or wireless printing to portable printer
- Hosting options available

Key Benefits

- Eliminates errors and costs associated with manual ticketing
- Automatically transfers data to the back office resulting in no lost records
- Reduces processing time
- Reduces labour costs of processing paper tickets
- Allows officers to spend more time on patrol
- Minimal deployment costs



Dome Features

Automation

- Reduces the amount of manual repetitive tasks
- Enables the processing of more violations with fewer staff
- Increased accuracy ensures that each violation is dealt with swiftly and fairly
- Overall costs are reduced leading to a quick return on investment

Flexible

- Customisable graphical workflow - the software can be configured to adapt to the client's business processes
- Workflow can be changed to meet new regulations and legislative requirements
- Workspaces, tasks, roles and permissions create a flexible environment to share workload between individuals and teams
- Custom fields can be created to store any information required
- Inbuilt customisable table allows the use of different languages including Roman, Arabic and Chinese scripts

Web-Based

- Client only needs a compatible web browser to use StarTraq Dome therefore no software needs to be installed on the local workstation
- Allows users to access the application from any computer with a broadband connection
- Very little IT support required for workstations
- Secure web viewing for offenders to view their violation online e.g. picture, date, location etc.
- Built on the latest .net platform so it is future proofed
- Work from anywhere to give flexibility to your staff to work from different offices or from home

Efficient

- More efficient than a paper based system. Data can be accessed from various sources and users
- Single solution for all enforcement processing
- It automatically allocates the work to individuals and teams
- Full document management capability to realise the paperless office
- Web based architecture means that the system runs quickly over a broadband connection
- Intuitive interface ensures fast processing of violations through image verification and automatic document printing
- Automated workflow facilitates rapid case resolution

Traqer Features

Automation

- StarTraq does not supply mobile hardware. The enforcement authority or parking operator has complete freedom over the choice of hardware
- The application works using a mobile phone's web-browser, this means that multiple users can use different mobile devices
- Integrates with Dome

Flexible

- Customisable interface that allows field names to be changed
- APIs available to most major systems such as the DVLA or any other vehicle registration database
- It can use a mobile device's GPS data to pinpoint an exact offence location and display it using Google Maps
- Different offence types can be processed e.g. parking, environmental, bus lane
- White/blacklists supported

Web-based

- The operator only needs a compatible mobile web browser to use the application therefore a download from an app store is not required
- Violation data can be cached in the device's web browser, allowing the app to work without an internet connection to store data
- Allows users to access the application from any smart handset with a 3G/4G connection
- Very little IT support is required for roll out and support as users only need to be sent a link to install/update the app

Reporting

- Inbuilt reporting tool allows for flexible reporting for Dome and Traqer from a management perspective
- Reports are easy to create and customise on the fly, which enables users to locate the information they need
- Drag & Drop fields and complex filtering enables sophisticated reports

Support

- Dedicated UK based team giving telephone and email support
- Call logging to ensure each case is dealt with in a timely fashion
- All cases responded to within 4hrs
- Listen to customer requests for future feature developments
- No need to support locally installed applications on mobile devices